

Michelle Lauter

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Continental Wall Systems
Eric Mazur, Owner
550 Frontage Road
Suite 2805
Northfield, IL 60093

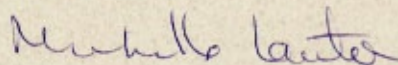
Dear Eric,

It is a pleasure to be able to write and acknowledge that our exterior stucco and stone project is complete. Andrew and I are extremely pleased with our new façade. Not only is it the look we were trying to achieve, but the piece of mind that we no longer have the maintenance of Dryvit is immeasurable. Thank you Eric for working with me, listening to my ideas, and steering me toward the right product choices.

I love the effect of the Hopper stone around the windows and doors. I love the distressed, realistic look of the product. It was frustrating to find that cement can have an efflorescence residue. I've read that the white powdery substance is common, but getting rid of it wasn't easy. I'm glad that you found the right solution to wash it away, and the right sealer to keep the efflorescence at bay.

I hope that I am conveying the level of satisfaction we have found with your company, at all levels. Your estimate and explanation of the project were in complete detail. Your crews were always prompt, professional and clean. The materials are first rate. Your attention at all stages was nothing less than I'd expect from an owner with true pride in his workmanship. If ever you need a future reference, please consider asking us. It would be a pleasure to recommend your service and product.

Sincerely,



Michelle Lauter